

AVS Response Codes

VISA Codes	
Y	Address & 5-digit or 9-digit ZIP match (Domestic only)
A	Address matches, ZIP code does not
S	AVS not supported at this time (Domestic only)
R	Issuer's authorization system is unavailable, try again later (Domestic only)
U	Unable to perform address verification because either address information is unavailable or issuer does not support AVS (Domestic only)
Z	Either 5-digit or 9-digit ZIP matches, address does not or not included in request
N	Neither the ZIP nor the address matches
B	Address matches, ZIP not verified.
P	Zip matches, address not verified
C	Address and ZIP code not verified due to incompatible formats
D	Address and ZIP code match (International only)
G	Address not verified for International transaction (International only)
I	Address not verified (International only)
M	Address and ZIP code match (International only)
Mastercard Codes	
Y	Exact, all digits match, 5-digit ZIP Code
A	Address matches, ZIP code does not
S	AVS not supported at this time
R	Retry, system unable to process
U	No data from Issuer./Authorization system
Z	5-digit ZIP matches, but address does not
N	Neither the ZIP, nor the address matches
W	For U.S. addresses, 9-digit ZIP code matches, but address does not; for address outside U.S., ZIP code matches, but address does not
Discover Codes	
Y	Address only matches
A	Address and 5-digit ZIP code match
S	AVS not supported at this time
U	Retry, system unable to process
Z	5-digit ZIP matches, but address does not
American Express Codes	
Y	Yes, address and ZIP codes are both correct
A	Address only is correct
S	AVS not supported at this time
R	System unavailable; retry
U	The necessary information is not available, account number is neither U.S. nor Canadian
Z	Zip Code only is correct
N	Neither the ZIP nor the address matches

Quick Reference Guide for the EXADIGM NX1200 - Retail (Nashville) Merchant # _____

Credit Sale	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [ENTER] to select Credit Menu
Credit Menu 1. Sale/Purchase 2. MOTO 3. Return	Press [1] to select Sale/Purchase
Credit Sale Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Credit Sale Swipe/Insr Card [ENTER] or [CANCEL]	Slide the card through the card reader or key the card number and press [ENTER]
Connecting.....	Wait for an approval and for the merchant copy of the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Credit Return	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [ENTER] to select Credit Menu
Credit Menu 1. Sale/Purchase 2. MOTO 3. Return	Press [3] to select Return
Credit Return Swipe Card [ENTER] or [CANCEL]	Slide the card through the card reader or key the card number and press [ENTER]
Credit Return Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Connecting.....	Wait for an approval and for the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Pre-Auth	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [ENTER] to select Credit Menu
Credit Menu 1. Sale/Purchase 2. MOTO 3. Return	Press [4] to select Pre-Auth
Pre-Auth Swipe Card [ENTER] or [CANCEL]	Slide the card through the card reader or key the card number and press [ENTER] .
Pre-Auth Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Void	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [5] to select Void
Void 1. Last Transaction 2. By Transaction ID	Select the appropriate option
Void Transaction ID [ENTER] or [CANCEL]	Key the transaction ID number and press [ENTER]
Verify Transaction Tran ID: XX Card: xxxxxx#### Amount: \$x.xx; [ENTER] or [CANCEL]	Confirm the card number and the transaction amount, and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print

**Some prompts may vary based on the terminal setup.

Keyed Credit Sale	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [ENTER] to select Credit Menu
Credit Menu 1. Sale/Purchase 2. MOTO 3. Return	Press [1] to select Sale/Purchase
Credit Sale Swipe Card [ENTER] or [CANCEL]	Key the card number and press [ENTER]
Credit Sale Expiration Date [ENTER] or [CANCEL]	Key the expiration date and press [ENTER]
Card Present? 1. Yes 2. No	Select the appropriate response
Credit Sale Enter V-Code [ENTER] or [CANCEL]	Key the CVV code and press [ENTER]
Credit Sale Enter ZIP Code [ENTER] or [CANCEL]	Key the cardholder's billing zip code and press [ENTER]
Credit Sale Enter Street Addr [ENTER] or [CANCEL]	Key the cardholder's billing address and press [ENTER]
Credit Sale Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Debit Sale	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [2] to select Debit Menu
Debit Menu 1. Sale/Purchase 2. Return 3. Balance Inquiry	Press [ENTER] to select Sale/Purchase
Debit Sale Swipe Card [ENTER] or [CANCEL]	Swipe the card
Debit Sale Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Debit Sale Enter Cashback Amt \$00.00 [ENTER] or [CANCEL]	Key the cashback amount and press [ENTER]
PLS Input PIN	Allow the customer to key the PIN on the keypad and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Debit Return	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [2] to select Debit Menu
Debit Menu 1. Sale/Purchase 2. Return 3. Balance Inquiry	Press [2] to select Return
Debit Return Swipe Card [ENTER] or [CANCEL]	Swipe the card
Debit Return Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the return amount and press [ENTER]
PLS Input PIN	Allow the customer to key the PIN on the keypad and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Force Sale	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [ENTER] to select Credit Menu
Credit Menu 1. Sale/Purchase 2. MOTO 3. Return	Press [6] to select Voice-Auth/Force
Voice-Auth/Force Swipe Card [ENTER] or [CANCEL]	Slide the card through the card reader or key the card number and press [ENTER]
Voice-Auth/Force Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Voice-Auth/Force Auth# [ENTER] or [CANCEL]	Key the voice authorization number and press [ENTER]
Print Customer Copy 1. Yes 2. No	Select the appropriate response

Void	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [5] to select Void
Void 1. Last Transaction 2. By Transaction ID	Select the appropriate option
Void Transaction ID [ENTER] or [CANCEL]	Key the transaction ID number and press [ENTER]
Verify Transaction Tran ID: XX Card: xxxxxx#### Amount: \$x.xx; [ENTER] or [CANCEL]	Confirm the card number and the transaction amount, and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print

Reprint	
Use this function to reprint the last transaction or any transaction stored in the terminal's memory.	
Idle Prompt	Press [1] (Credit)
Tips More	Press [9] (More)
Reprint View Print Reports	Press [1] (Reprint)
Enter Invoice #	Key invoice number and press (Enter) or press (Enter) to reprint last receipt
Print Customer Receipt Yes or No	Press [Enter] to print customer receipt
Back Reprint More	Press red [Cancel] key to return to idle prompt

Post-Auth	
Display	Action
NVL Payment App 1. Credit Menu 2. Debit Menu 3. EBT Menu	Press [ENTER] to select Credit Menu
Credit Menu 1. Sale/Purchase 2. MOTO 3. Return	Press [1] to select Sale/Purchase
Credit Sale Swipe Card [ENTER] or [CANCEL]	Slide the card through the card reader or key the card number and press [ENTER]
Credit Sale Enter Amount \$00.00 [ENTER] or [CANCEL]	Key the sale amount and press [ENTER]
Credit Sale Enter Customer Code [ENTER] or [CANCEL]	Key the customer code associated with the purchase card and press [ENTER]
Tax Exempt? 1. Yes 2. No	Select the appropriate response
Credit Sale Enter tax amount \$00.00 [ENTER] or [CANCEL]	Key the sale tax amount and press [ENTER]
Credit Sale Enter Ship to Zip [ENTER] or [CANCEL]	Key the shipping zip code and press [ENTER]
Connecting.....	Wait for approval and for the receipt to print
Print Customer Copy 1. Yes 2. No	Select the appropriate response